

A student complaint at Georgia Tech involves a problem or issue that may be academic or nonacademic and must be submitted in writing according to the student complaint matrix. All Georgia Tech degree-seeking students regardless of modality or location have access to all Georgia Tech complaint services.

Area of Student Complaint, Grievance, or Appeal	Institute Contact Person	Office Name	Process and Reference
Academic Grievance	Kyla Ross, Assistant Vice Provost for Advocacy and Conflict Resolution	Office of the Provost	Complaints regarding academic matters, including final course grade, can be reported using the Institute's Academic Grievance Form : If the student feels the grievance has not been resolved, they may request a formal hearing, in writing at the school, college, or unit level as applicable. http://www.catalog.gatech.edu/rules/20/
Academic Misconduct	Andrew Lawrence, Interim Director	Office of Student Integrity	Complaints regarding academic misconduct may be filed with the Office of Student Integrity (OSI) .
Academic Record and Student Information	Reta Pikowsky, Associate Vice Provost and Registrar	Office of the Registrar	Complaints regarding academic records that are protected by the Federal Educational Rights and Privacy Act (FERPA) must be submitted in writing to comments@registrar.gatech.edu .
Admissions - Graduate	Marla Bruner, Director of Graduate Studies	Office of Graduate Studies	Appeals for graduate admission decisions may be filed with the Office of Graduate Studies via the Help Desk Form .
Admissions - Undergraduate	Rick Clark, Director of Undergraduate Admission	Office of Enrollment Management	Appeals for undergraduate admission decisions may be submitted to admission@gatech.edu . The student may submit supporting documentation for the appeal by logging into the admission portal .
Campus Police	Lieutenant Rob Momon	Georgia Tech Police Department	Complaints regarding campus police may be filed using the Georgia Tech Police Department's webform .
Discrimination/ Harassment/Title IX	Marcia Bull Stadeker, Title IX Coordinator	Office of Diversity, Equity, and Inclusion	Complaints of sexual misconduct , including but not limited to nonconsensual sexual contact, sexual harassment, stalking, intimate partner violence, dating violence, and retaliation, may be reported verbally or in writing by contacting the The Office of the Title IX Coordinator , 500 10th St. NW, Atlanta GA 30332-0620, (404) 385-5583, marcia.stadeker@gatech.edu . A sexual offense confidential reporting form can be found here .

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Financial Aid Determination and Eligibility	Marie Mons, Director of Scholarships and Financial Aid	Office of Scholarships and Financial Aid	Appeals regarding financial aid eligibility and requests for an exception to financial aid must be submitted in writing following the policies and procedures found here . Appeals regarding the cancellation of award(s) must be submitted in writing by following the steps outlined here .
Internships and Co-Op Programs	Andrea Comsa, Director of Co-Op and Experiential Education Clarence Anthony, Jr Assistant Director of Graduate Career Development	Georgia Tech Career Center	Appeals and requests by students for secondary review of a co-op or internship that fall outside the parameters of existing career center and OIE policies should follow details regarding the appeals process found on the career center website .
Non-Academic Misconduct	Andrew Lawrence, (Interim) Director	Office of Student Integrity	Complaints against a student for non-academic misconduct violations of the Student Code of Conduct should be submitted to the Office of Student Integrity using the incident referral form .
Office of International Education	Amy Bass Henry, Executive Director	Office of International Education	Complaints regarding the Office of International Education may be filed by the accessing the webform .
Parking and Transportation	Sherry Davidson, Senior Director	Parking and Transportation	Appeals regarding a citation may be filed through Driver's Seat .
Residence Life	Sheree Gibson (Interim) Director	Office of Housing and Residence Life	Complaints regarding residence life facilities may be submitted in writing to facilities@housing.gatech.edu . Complaints regarding student conduct should be directed to the Hall Director or Area Manager, via the contact info provided on the residence life website .
Student Accounts	Gloria Kobus, Bursar	Office of the Bursar	Complaints regarding student accounts must be submitted in writing to ask@bursar.gatech.edu .

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<p>Student Disability Accommodations and ADA Compliance</p>	<p>Anne Jannarone, Director of Office of Disability Services</p> <p>Denise Johnson-Marshall, ADA Coordinator</p>	<p>Office of Disability Services</p> <p>Office of Compliance Programs</p>	<p>Complaints regarding obtaining or receiving student accommodations, should be submitted through the AIM Login.</p> <p>Complaints regarding accessibility on campus may be submitted via the ADA Grievance and Resolution form.</p>
<p>Student Organizations</p>	<p>Andrew Lawrence, (Interim) Director</p>	<p>Office of Student Integrity</p>	<p>Complaints against a student organization for violation of the Student Code of Conduct should be submitted to the Office of Student Integrity using the incident referral form.</p>