

Michael L. Best
Professor
Georgia Institute of Technology

Dr. Michael L. Best is Professor with the Sam Nunn School of International Affairs and the School of Interactive Computing at Georgia Institute of Technology where he directs the Technologies and International Development Lab and co-Directs the Center for Computing and Society. He is Director of Research at Georgia Tech – Shenzhen, the university’s campus in China. He was founding director of the United Nations University Institute on Computing and Society in Macau SAR, China. He holds a Ph.D. from MIT and has served as Director of Media Lab Asia in India and head of the eDevelopment group at the MIT Media Lab.

Professor Best is Associate Editor for Global Computing with *Communications of the ACM* and co-founder and Editor-in-Chief Emeritus of the journal *Information Technologies and International Development*. Best has published over 100 peer-reviewed papers in books, journals, and conferences, and since joining Georgia Tech offered more than 100 invited and keynote lectures across the USA and internationally. He has raised over five million dollars in research support at Georgia Tech from sponsors including USAID, Microsoft, MacArthur Foundation, and Gates Foundation.

Best researches information and communication technologies and global development. His focus includes the role of social media in elections and civic engagement, and computing in post-conflict settings and peacekeeping. He is also active in areas of AI ethics, digital gender equality, and open and inclusive innovation and social entrepreneurship. His inter-disciplinary approach combines social science research, policy development, and computing system design.

I. EARNED DEGREES

- **Massachusetts Institute of Technology**
6/96 - 3/00
Ph.D. Degree - Media Laboratory
- **Massachusetts Institute of Technology**
9/94 - 6/96
Master of Science Degree - Media Laboratory
- **University of California, Los Angeles**
10/84 - 6/89
Bachelor of Science Degree - Computer Science and Engineering

II. EMPLOYMENT

- **Professor, Sam Nunn School of International Affairs**
Professor, School of Interactive Computing
Georgia Institute of Technology
2/20 - Present
- **Director of Research**
Georgia Tech – Shenzhen
5/19 - Present
- **Associate Professor, Sam Nunn School of International Affairs**
Associate Professor, School of Interactive Computing
Georgia Institute of Technology
2/11 – 2/20
- **Director**
United Nations University Institute on Computing and Society
1/15 – 8/18
- **Assistant Professor, Sam Nunn School of International Affairs**
Assistant Professor, School of Interactive Computing
Georgia Institute of Technology
7/08 – 2/11

- **Faculty Associate, Berkman Center for Internet & Society**
Harvard University
7/09 – 7/16
- **Assistant Professor, Sam Nunn School of International Affairs**
Adjunct Assistant Professor, College of Computing
Georgia Institute of Technology
12/04 – 7/08
- **Fellow, Berkman Center for Internet & Society**
Harvard University
6/03 – 7/09
- **Visiting Assistant Professor and Sam Nunn Security Mid-Career Fellow**
Georgia Institute of Technology
9/03 – 12/04
- **Research Affiliate, MIT Center for Technology, Policy, and Industrial Development**
and Program on Internet and Telecoms Convergence
1/03 – 1/04
- **Research Scientist, MIT Media Laboratory**
3/00 - 1/03
- **Director, Media Lab Asia**
9/01 - 9/02
- **Visiting Research Fellow, Center for International Development, Harvard University**
1/00 - 6/02
- **Research Engineer, Open Software Foundation Research Institute**
9/96 - 9/97
- **Software Engineer, Thinking Machines Corporation**
6/92 - 6/94

III. SCHOLARLY PUBLICATIONS

A. PUBLISHED BOOKS AND PARTS OF BOOKS

A1. BOOKS

- Tucker, W. D., Bidwell, N. J., & Best, M. L. (Eds.). (2015). *ITID Gary Marsden Special Issue* (4th ed., Vol. 11). Los Angeles, CA: USC Annenberg Press.
- Best, M. L. (2013). *Cables, Commissions, and Cybercafes: ICTs in Post-Conflict Liberia*. Washington D.C.: The World Bank. Retrieved from https://www.infodiv.org/infodiv-files/resource/InfodivDocuments_1206.pdf
- Stauffacher, D., Weekes, B., Gasser, U., Maclay, C., & Best, M. (Eds.). (2011). *Peacebuilding in the Information Age: Sifting hype from reality*. Geneva, Switzerland: ICT4Peace Foundation.
- Best, M. L. (Ed.). (2006). *Last Mile Initiative Innovations: Research Findings from the Georgia Institute of Technology*. Washington, D.C.: AED.

A2. OTHER PARTS OF BOOKS

- Best, M. L., & Dhaval, M. (2018). Women in AI. In A. Sey & N. Hafkin (Eds.), *Taking Stock: Data and evidence on gender equality in digital access, skills and leadership*. Macau, SAR China: UNU-CS.
- Best, M.L. & ITU. (2013). Measuring the World's Digital Natives. In *Measuring the Information Society* (pp. 127–158). Geneva: ITU.
- Best, M. L., Garg, S., & Kollanyi, B. (2013). *Understanding & Rethinking Shared Access: How People Collaborate & Share Knowledge & Technologies in Ghanaian Cybercafés*. Seattle, WA: University of Washington Information School.
- Best, M. L., & Taylor, M. Z. (2012). Broadband Enabled Innovation. In ITU (Ed.), *Trends in Telecommunication Reform*. Geneva: ITU.
- Best, M. L. (2011). Mobile Phones in Conflict-Stressed Environments: Macro, Meso and Microanalysis. In M. Poblet (Ed.), *Mobile Technologies for Conflict Management: Online Dispute Resolution, Governance, Participation*. London: Springer.

- Best, M. L. & Smyth, T.N. (2011). Global/Local Usability: Locally Contextualized Usability in the Global South. In I. Douglas (Ed.), *Global Usability*. New York, NY: Springer.
- Gasser, U., Best, M., & Maclay, C. (2011). ICTs and Crises: Linking Research and Implementation to Collectively Maximize Learning and Impact. In D. Stauffacher, B. Weekes, U. Gasser, C. Maclay, & M. Best (Eds.), *Peacebuilding in the Information Age: Sifting hype from reality* (pp. 7-8). Geneva, Switzerland: ICT4Peace Foundation.
- Best, M. L., & Kenny, C. (2009). ICT's, Enterprise and Development. In T. Unwin (Ed.), *ICT4D*. Cambridge, UK: Cambridge University Press.
- Best, M. L. (2008). End-User Sharing. In ITU (Ed.), *Trends in Telecommunications Reform*. Geneva: ITU.
- Best, M. L. (2007). Models for interacting populations of memes: Competition and niche behavior. In K. Krippendorff & M. Bock (Eds.), *The Content Analysis Reader*. Thousand Oaks, CA: Sage Publications, Inc.
- Best, M. L. (2007). The Values of Regional Telecommunication Regulation. In Comisión de Regulación de Telecomunicaciones (Ed.), *Fifteen years of Colombia's Regulation of Telecommunications*. Bogota.
- Best, M. L., & Pehrson, B. (2006). The Broadband Era Arrives. In ITU (Ed.), *Trends in Telecommunications Reform*. Geneva: ITU.
- Best, M. L., & Pehrson, B. (2006). Understanding Broadband Technologies. In ITU (Ed.), *Trends in Telecommunications Reform*. Geneva: ITU.
- Best, M. L. (2003). The Wireless Revolution and Universal Access. In ITU (Ed.), *Trends in Telecommunication Reform*. Geneva: ITU.
- Best, M. L., & Maclay, C. M. (2002). Community Internet Access in Rural Areas: Solving the Economic Sustainability Puzzle. In G. Kirkman, J. Sachs, K. Schwab & P. Corneilus (Eds.), *The Global Information Technology Report 2001-2002: Readiness for the Networked World*. Oxford: Oxford University Press.

B. REFEREED PUBLICATIONS

B1. REFERRED JOURNAL ARTICLES

- Iglesias, C., Thakur, D., & Best, M. L. (2020). Are We Losing Momentum? Estimating when the second half of the world will come online. *Communications of the ACM*, 63(2), 22–24.
- Meng, A., DiSalvo, C., Tsui, L., & Best, M. L. (2019). The social impact of open government data in Hong Kong: Umbrella Movement protests and adversarial politics. *The Information Society*.
- Best, M. L., & Maier, S. (2017). Gender, Culture and ICT Use in Rural South India. *Gender, Technology and Development*, 11(2).
- Best, M. L. (2016). Mobile Computing and political Transformation. *Communications of the ACM*, 10(59), 21-22.
- Best, M. L. (2014). Facebook Democracy: The Architecture of Disclosure and the Threat to Public Life. *Perspective on Politics*, 12(4), 950–951.
- Best, M. L. (2014). The Internet That Facebook Built. *Communications of the ACM*, 57(12), 21–23.
- Best, M. L. (2014). Thinking Outside the Continent. *Communications of the ACM*, 57(4), 27–29.
- Hu, G., Pan, W., Lin, H., Kang, K., & Best, M. L. (2014). The Framework of e-Government Services Capability: An Empirical Investigation. *Social Science Computer Review*, 32(1).
- Best, M. L. (2013). Peacebuilding in a Networked World. *Communications of the ACM*, 56(4), 30–32.
- Fajebe, A. A., Best, M. L., & Smyth, T. N. (2013). Is the One-Laptop-Per-Child Enough? Viewpoints from Classroom Teachers in Rwanda. *Information Technologies and International Development*, 9(3), 29–42.
- Best, M. L., Long, W. J., Etherton, J., & Smyth, T. (2011). Rich Digital Media as a Tool in Post-Conflict Truth and Reconciliation. *Media, War & Conflict*, 4(3), 231-249.
- Best, M. L., Etherton, J., Smyth, T., & Wornyo, E. (2010). Uses of Mobile Phones in Post-Conflict Liberia. *Information Technologies and International Development*, 6(2).
- Best, M. L., Thakur, D., & Kolko, B. (2010). The Contribution of User-Based Subsidies to the Impact and Sustainability of Telecenters: The eCenter Project in Kyrgyzstan. *Information Technologies and International Development*, 6(2).

- Best, M. L. (2010). Understanding Our Knowledge Gaps: Or, Do We Have an ICT4D Field? And Do We Want One? *Information Technologies & International Development*, 6(SE), 49-52.
- Best, M. L., & Wade, K. W. (2009). The Internet and Democracy: Global Catalyst or Democratic Dud? *Bulletin of Science Technology Society*, 29(4), 255-271.
- Best, M. L., & Thakur, D. (2009). The Telecommunications Policy Process in Post-conflict Developing Countries: The Case of Liberia. *INFO Journal*, 11(2), 42-57.
- Best, M. L., & Kumar, R. (2008). Sustainability Failures of Rural Telecenters: Challenges from the Sustainable Access in Rural India (SARI) Project. *Information Technologies and International Development*, 4(4), 31-45.
- Dearden, A., Best, M. L., Dray, S., Light, A., Thomas, J., Buckhalter, C., Greenblatt, D., et al. (2008). User Centered Design Considered Harmful. *Information Technologies and International Development*, 4(2).
- Best, M. L., & Maier, S. (2007). Gender and ICT Use in Rural South India. *Gender Technology and Development*, 11(2), 137-155.
- Kumar, R., & Best, M. L. (2007). Social Impact and Diffusion of Telecenter Use: A Study from the Sustainable Access in Rural India Project. *Educomm Asia*, 13(1), 9-17.
- Best, M. L., & Wade, K. (2007). Democratic and Anti-Democratic Regulators of the Internet: A Framework. *The Information Society*, 23, 405-411.
- Best, M. L., & Maier, S. (2007). Gender and ICT Use in Rural South India. *Gender Technology and Development*, 11(2).
- Kumar, R., & Best, M. L. (2006). Impact and Sustainability of E-Government Services in Developing Countries: Lessons Learned from Tamil Nadu, India. *The Information Society*, 22(1), 1-12.
- Kumar, R., & Best, M. L. (2006). Social Impact and Diffusion of Telecenter Use: A Study from the Sustainable Access in Rural India Project. *Community Informatics*, 2(3).
- Best, M. L. (2006). Adaptive Value Within Natural Language Discourse. *Interaction Studies*, 7(1).
- Neto, I., Best, M. L., & Gillet, S. E. (2005). License-Exempt Wireless Policy: Results of an African Survey. *Information Technologies and International Development*, 2(3), 73-90.
- Best, M. L. (2005). A Personal Recollection on Media Lab Asia. *Journal of Development Communication*, 16(1), 51-57.
- Maugis, V., Choucri, N., Madnick, S. E., Siegel, M. D., Gillett, S. E., Haghseta, F., et al. (2005). Global e-readiness - for what? Readiness for e-banking. *Journal of Information Technology for Development*, 11(4), 313-342.
- Best, M. L. (2004). Can the Internet be a Human Right? *Human Rights & Human Welfare*, 4(1).
- Escobedo, M. A., & Best, M. L. (2003). Convivo Communicator: An Interface-Adaptive VoIP System for Poor Quality Networks. *Information, Communication & Ethics in Society*, 1.
- Pocklington, R., & Best, M. L. (1997). Cultural Evolution and Units of Selection in Replicating Text. *Journal of Theoretical Biology*, 188, 79-87.

B2. REFERRED CONFERENCE PAPERS

- Best, M. L., & Coward, C. (2018). Whiter ICTD? Presented at the *Ninth International Conference on Information and Communication Technologies and Development*, Ahmedabad, India.
- Bhat, K., Moreno, A., & Best, M. L. (2018). Collaborative Information Seeking through Social Media Updates in Real-Time. In *Proceedings of the 2018 Conference on Human Information Interaction & Retrieval* (pp 221-224). ACM.
- Smyth, T. N., Meng, A., Moreno, A., Best, M. L., & Zegura, E. W. (2016). Lessons in Social Election Monitoring. In *Proceedings of the Eighth International Conference on Information and Communication Technologies and Development* (p. 55). ACM.
- Zegura, E., Gangwani, P., Phadke, G., Hampton, E., Marun, V., Meng, A., Best, M.L., et al. (2016). A First Look at Eyes on the Vote. In *Proceedings of the Eighth International Conference on Information and Communication Technologies and Development* (p. 40). ACM.
- Best, M. L. (2015). Small Data and Sustainable Development. Presented at the *Communication/Culture and the Sustainable Development Goals (CCSDG): Challenges for a New Generation*, Chiang Mai, Thailand.

- Best, M. L., & Meng, A. (2015). Twitter democracy: policy versus identity politics in three emerging African democracies. In *Proceedings of the Seventh International Conference on Information and Communication Technologies and Development*. Singapore: ACM.
- Best, M. L. (2013). Reconciliation and the Web: A case study of the design and use of Liberia's Truth Commission website. Presented at the *IFIP 12th Int. Conf. on the Social Implications for Computers in Developing Countries*, Kingston, Jamaica.
- Best, M. L., & Thakur, D. (2013). Telecommunications Governance in Post-conflict Developing Countries - The case of the Africa Coast to Europe (ACE) cable system in Liberia. Presented at the *IFIP 12th Int. Conf. on the Social Implications for Computers in Developing Countries*, Kingston, Jamaica.
- Smyth, T., & Best, M. L. (2013). Tweet to Trust: Social Media and Elections in West Africa. Presented at the *Sixth International Conference on Information and Communication Technologies and Development (ICTD2013)*, Cape Town, South Africa.
- Best, M. L., Kollanyi, B., & Garg, S. (2012). Sharing in Public: Working With Others in Ghanaian Cybercafés. *Fifth International Conference on Information and Communication Technologies and Development (ICTD2012)*. Atlanta, GA: ACM.
- Garg, S., Brown, D., & Best, M. L. (2012). BusyBoard: Sharing Online with the People Around You. *Fifth International Conference on Information and Communication Technologies and Development (ICTD2012) Demos*. Atlanta, GA: ACM.
- Smyth, T. N., & Best, M. L. (2012). Aggie: Tracking Social Media for Elections and Beyond. *Fifth International Conference on Information and Communication Technologies and Development (ICTD2012) Demos*. Atlanta, GA: ACM.
- Best, M. L. (2010). Connecting In Real Space: How People Share Knowledge and Technologies in Cybercafés. Paper presented at the *19th AMIC Annual Conference*, Singapore.
- Smyth, T., Etherton, J., & Best, M. L. (2010). MOSES: Exploring New Ground in Media and Post-Conflict Reconciliation. Paper presented at *CHI*, Atlanta, GA.
- Harrell, D. F., Best, M. L., Blumenthal, H., Chenzira, A., Gonzales, C., Roberts, A., Powell, N., et al. (2010). Authoring the Living Liberia Fabric: A Generative and Interactive Narrative for Peace, Truth, and Reconciliation. Paper presented at the *Electronic Literature Organization Conference*, Providence, RI.
- Harrell, D. F., Best, M.L., Blumenthal, H., Chenzira, A., Gonzales, C., Roberts, A., Powell, N., Fajebe, D., et al. (2010). Cultural Computing Approach to Interactive Narrative: The Case of the Living Liberia Fabric. Paper presented at *Proceedings of the Fall 2010 AAAI Symposium on Computational Models of Narrative*.
- Best, M. L., Etherton, J., Smyth, T., & Wornyo, E. (2009). Uses of Mobile Phones in Post-Conflict Liberia. Paper presented at *ICTD: IEEE/ACM International Conference on Information and Communication Technologies and Development*.
- Best, M. L., Smyth, T. N., Serrano-Baquero, D., & Etherton, J. (2009). Designing for and with diaspora: a case study of work for the truth and reconciliation commission of Liberia. Paper presented at *Proceedings of the 27th international conference extended abstracts on Human factors in computing systems* (pp. 2903-2918). ACM.
- Best, M. L., Thakur, D., & Kolko, B. (2009). The Contribution of User-based Subsidies to the Impact and Sustainability of Telecenters. Paper presented at *ICTD: IEEE/ACM International Conference on Information and Communication Technologies and Development*.
- Best, M. L., Dearden, A., Dray, S., Light, A., Thomas, J. C., Aykin, N., Buckhalter, C., et al. (2008). HCI For Community and International Development. Paper presented at *CHI (Workshop)*. Florence, Italy.
- Best, M. L. (2008). Designing Interactive Systems for Development: Rethinking System Fundamentals. Paper presented at *DIS 2008 Workshop on Building an International Community*, Cape Town, South Africa.
- Best, M. L. (2008). The State of African Infrastructure. Paper presented at *ICT for Africa Conference*. Yaounde, Cameroon.
- Thakur, D., & Best, M. L. (2008). The Telecommunications Policy Process in Post-conflict Developing Countries - the Case of Liberia. Paper presented at *36th Research Conference on Communication, Information, and Internet Policy (TPRC)*.

- Best, M. L., Serrano-Baquero, D., Abbasi, H., Pon, C. L., Roberts, D. L., & Smyth, T. N. (2008). Video Sharing as a Tool for Post-conflict Reconciliation in Liberia. Paper presented at *9th Global Information Technology Management Association Conference*.
- Best, M. L., Serrano-Baquero, D., Abbasi, H., Pon, C. L., Roberts, D. L., & Smyth, T. N. (2008). Design of Video-Sharing Kiosks for Liberian Post-Conflict Reconciliation. Paper presented at *CHI 2008, HCI4D Workshop*.
- Thomas, J. C., Dearden, A., Best, M. L., Dray, S., Akin, N., Medhi, I., W, H., et al. (2008). International Development: Bringing Together the Global North and Global South. Paper presented at *DIS (Workshop)*. Cape Town, South Africa.
- Dearden, A., Dunckley, L., Best, M. L., Dray, S., & Thomas, J. C. (2007). Socially Responsible Design in the Context of International Development. Paper presented at *INTERACT 2007 (Panel)*. Rio de Janeiro, Brazil.
- Dearden, A., Light, A., Dray, S., Thomas, J., Best, M., Buckhalter, C., Greenblatt, D., et al. (2007). User Centered Design and International Development. Paper presented at *Computer/Human Interaction 2007 Conference (CHI2007)*. San Jose, CA: ACM.
- Best, M. L., Dearden, A., Dray, S., Light, A., Thomas, J., Buckhalter, C., Greenblatt, D., et al. (2007). Sharing Perspectives on Community-Centered Design and International Development. Paper presented at *INTERACT 2007*. Rio de Janeiro, Brazil.
- Dearden, A., Light, A., Dray, S., Thomas, J., Best, M., Buckhalter, C., et al. (2007). User Centered Design and International Development. Paper presented at the *Computer/Human Interaction 2007 Conference (CHI2007)*, San Jose, CA.
- Best, M. L. (2006). *A Global Survey of Spectrum License Exemptions*. Paper presented at the *34th Research Conference on Communication, Information and Internet Policy (TPRC)*, Washington, DC.
- Sin, M., Escobedo, M., & Best, M. L. (2004). A Directory Service for Multi-Literate Users. Paper presented at *IEEE International Conference on Multimedia and Expo*, Taipei, Taiwan.
- Best, M. L., Thomas, J., Maclay, C. M., Sinha, J., & Jhujhunwala, A. (2004). Economic Self-sustainability of the Internet in Rural India: Results for the SARI Project. Paper presented at *32nd Research Conference on Communication, Information, and Internet Policy (TPRC)*.
- Neto, I., Best, M. L., & Gillet, S. E. (2004, September 5). License-Exempt Wireless Policy: Results of an African Survey. Paper presented at *15th Biennial Conference of the International Telecommunications Society (ITS)*, Berlin, Germany.

C. OTHER PUBLICATIONS

C1. INVITED JOURNAL PAPERS

- Best, M. L. (2010). Credit the Call. *Public Service Review: International Development*, 16, 33-35.
- Best, M. L., Jones, K., Kondo, I., Thakur, D., Wornyo, E., & Yu, C. (2007). Post-Conflict Communications: The Case of Liberia. *Communications of the ACM*, 50(10), 33-39.
- Best, M. L. (2006). Kali, Creator and Destroyer: A Personal Recollection on Media Lab Asia. *Information for Development*, 4(1).

C2. EDITORIALS

- Best, M. L., Zegura, E., & DeMillo, R. (2021). Voting processes should be both secure and usable. *Atlanta Journal Constitution*, p20.
- Tucker, W. D., Bidwell, N. J., & Best, M. L. (2015). Celebrating Gary Marsden. *Information Technologies and International Development*, 11(4), iii-iv.
- Best, M. L. (2012). Special Editorial from Michael Best. *Information Technologies & International Development*, 8(2).
- Bar, F., & Best, M. L. (2011). Exploring Facets of Community. *Information Technologies & International Development*, 7(2), iii-iv.
- Bar, F., & Best, M. L. (2011). From the Editors. *Information Technologies & International Development*, 7(4), iii-iv.
- Bar, F., Best, M. L., & Toyama, K. (2010). Building on Seven Years of Collaborative Effort. *Information Technologies & International Development*, 6(4), iii-iv.

- Best, M. L., & Bar, F. (2010). Forward. *Information Technologies & International Development*, 6(SE), v.
- Best, M. L., & Bar, F. (2009). Crossing the Disciplines. *Information Technologies and International Development*, 5(3), iii-v.
- Bar, F., & Best, M. L. (2008). Announcing ITID 2.0. *Information Technologies and International Development*, 4(4), iii-iv.
- Best, M. L., Bar, F., & Wilson, E. J. (2008). ITID 2.0. *Information Technologies and International Development*, 4(2), iii-iv.
- Best, M. L., & Wilson, E. J. (2007). Real Synthetic Scholarship. *Information Technologies and International Development*, 4(1), iii-iv.
- Best, M., & Wilson, E. J., III. (2007). The Velocity of Rebirth. *Information Technologies and International Development*, 3(4).
- Best, M. L., & Wilson, E. J., III. (2007). \$10 Million For Your Thoughts? *Information Technologies and International Development*, 3(3).
- Best, M. L., & Wilson, E. J., III. (2006). In Celebration of the Gray Zone. *Information Technologies and International Development*, 3(2).
- Best, M. L., & Wilson, E. J., III. (2006). Information Will Be Free. *Information Technologies and International Development*, 3(1).
- Wilson, E. J., III, Best, M. L., & Kleine, D. (2005). Open Access Publishing and the Creative Community. *Information Technologies and International Development*, 2(4), iii - iv.
- Wilson, E. J., III, Best, M. L., & Kleine, D. (2005). Moving Beyond "The Real Digital Divide". *Information Technologies and International Development*, 2(3), iii-v.
- Wilson, E. J., III, & Best, M. L. (2004). Creating Necessary Knowledge. *Information Technologies and International Development*, 2(2), iii-v.
- Best, M. L., & Wilson, E. J., III. (2004). Can IT Start-Ups Slay Telecommunication Incumbents? Stories of David Versus Goliath. *Information Technologies and International Development*, 2(1).
- Best, M. L., Wilson, E. J., III, & Maclay, C. (2004). The World Summit in Reflection: A Deliberative Dialogue on the WSIS. *Information Technologies and International Development*, 1(3-4), 1-3.
- Wilson, E. J., III, & Best, M. L. (2004). Looking Back, Moving Forward. *Information Technologies and International Development*, 1(3-4), v - vii.
- Wilson, E. J., III, & Best, M. L. (2004). What Can We Expect from the World Summit. *Information Technologies and International Development*, 1(2).
- Best, M. L., Jhunjhunwala, A., & Maclay, C. M. (2001). Link Up Rural India. *The Economic Times*.

D. PRESENTATIONS (SELECTED)

- Best, M. L. (2020). *Digital Threats to Democracy*. Facebook Research Virtual Seminar Series.
- Best, M. L. (2020). *Democracy and Digital Risks*. Berkman Klein Center for Internet and Society, Harvard University.
- Best, M. L. (2020). *Social Media, Democracy, and Difficult Speech*. Kellogg Institute for International Studies, Notre Dame.
- Best, M. L. (2020). *Using Technology for Social Good*. Bits of Good keynote, Georgia Tech.
- Best, M. L. (2020). *Digital Liberia and COVID*. CONNECT LIBERIA: Winning in Education During COVID-19.
- Best, M. L. (2019). *Social Media, Democracy & Elections*. GPAC2, Maastricht University, The Netherlands.
- Best, M. L. (2019). *An Ethical Framework for Digital Innovation*. RCG, Harvard University.
- Best, M. L. (2019). *AI Ethics*. Slush Shanghai, Shanghai, China.
- Best, M. L. (2019). *Is the Internet Still a Human Right?* Invited address, GJIL Symposium on International Economic and Technologic Divide in the 21st Century, Gonzaga University.
- Best, M. (2018). *Basic, Meaningful, Influential and Problematic: Women, access and the internet*. Invited address, WSIS Forum, Geneva.
- Best, M. L. (2018). *Using Technology in Support of Peacemaking (and Election Tracking) Efforts*. Invited address, Policy and Mediation Division, UNDP, New York.

- Best, M. L. (2018). *Towards an AI Ethics Framework*. Invited address, Asia Pacific AI Workshop, Beijing.
- Best, M. L. (2018). *Data Science and Sustainable Development*. Invited address, City University of Macau. City University of Macau.
- Best, M. L. (2018). *AI, Ethics and Society*. Invited address, ITU Global Symposium for Regulators, Geneva.
- Best, M. L. (2018). *Ethics, Peace and Development*. Invited address, USC Annenberg School.
- Best, M. L. (2018). *Value Sensitive Design & UN Peacekeepers*. University of Washington iSchool Distinguished Lecture.
- Best, M. L. (2017). *ICTs for Democracy, Peace and Reconciliation*. Invited address, Nanyang Technological University, Singapore.
- Best, M. L. (2017). *Peace, Gender & Data: ICTD Research and the United Nations*. Invited address, Carnegie Mellon University.
- Best, M. L. (2017). *Gender Equality, Peace, Justice: ICTD Research and the United Nations*. Invited address, Korea Advanced Institute of Science and Technology.
- Best, M. L. (2017). *Computing and the UN Sustainable Development Goals*. Keynote address, The 6th International Conference on Electrical Engineering and Informatics 2017.
- Best, M. L. (2017). Women in AI. Presented at the Global Festival for AI Ideas.
- Best, M. L. (2016). *Peace, Gender & Data: ICTD Research and the United Nations*. Keynote address presented at the CeDEM Asia, Daegu, Korea.
- Best, M. L. (2016). *Peace, Gender & Data: ICTD Research and the United Nations*. Invited address, Hong Kong University Law and Technology Centre.
- Best, M. L. (2016). *Peace, Gender & Data: ICTD Research and the United Nations*. Invited address, IBM Research, Africa.
- Best, M. L. (2016). *Peace, Gender & Data: ICTD Research and the United Nations*. Invited address, Berkman Klein Center for Internet and Society, Harvard University.
- Best, M. L. (2016). *Peace, Gender & Data: ICTD Research and the United Nations*. Invited address, IIIT, Bangalore.
- Best, M. L. (2016). *Digital Methods and Democratic Development*. Keynote address presented at the Inaugural CUHK Research Summit: Digital Methods and Social Development, Chinese University of Hong Kong.
- Best, M. L., Buskens, I., Liao, H.-T., Moreno, A., Poveda, S., & Roberts, T. (2016). *Building UNU-CS: Creating a new ICTD research institute within the United Nations*. Presented at the ICTD 2016, University of Michigan.
- Best, M. L. (2016). *Peace, Gender & Data: ICTD Research and the United Nations*. Law and Technology Centre, University of Hong Kong.
- Best, M. L. (2015). *Welcome to UNU-CS*. Presented at the ITU Telecom World, Budapest, Hungary.
- Best, M. L. (2015). *Shaping Tomorrow: Start-up experiences of success and failure*. Presented at the ITU Telecom World, Budapest, Hungary.
- Best, M. L. (2015). *Emerging with the Cloud: The developing market's perspective on cloud computing*. Presented at the ITU Telecom World, Budapest, Hungary.
- Best, M. L. (2015). *Welcome to UNU-CS*. Presented at the Internet & Society: emerging topics and research communities, Hong Kong.
- Best, M. L. (2015). *Welcome to UNU-CS*. Presented at the SPIDER Research Colloquium, Stockholm, Sweden.
- Kishore, A., Doshi, S., & Best, M. L. (2015). *Innovation accelerator: Connecting ICTD researchers and practitioners*. Presented at the Seventh International Conference on Information and Communication Technologies and Development (ICTD 2015), Singapore.
- Toyama, K., Best, M. L., & Kumar, R. (2015). *Debating Geek Heresy*. Presented at the Seventh International Conference on Information and Communication Technologies and Development (ICTD 2015), Singapore.
- Best, M. L. (2014). *Democracy and the Internet: Free, Fair and Facebook*. Presented at the Penn State Symposium, State College, PA.
- Best, M. L. (2014). *Utilizing Digital Tools to Address Dangerous Speech: The Case of Aggie*. Presented at the Sudikoff Seminar, Washington, DC.

- Best, M. L. (2014). *Content Aggregation System for Elections (CASE 2015)*. Presented at the Shehu Musa Yar'Adua Conference, Abuja, Nigeria.
- Best, M. L. (2014). *Making Meaningful Cinema: Nollywood*. Presented at the FICCI Frames, Mumbai, India.
- Best, M. L. (2014). *Peacebuilding in a Networked World*. Presented at the Pakistan ICTD, Lahore, Pakistan.
- Best, M. L. (2014). *Measuring the World's Digital Natives*. Presented at the Digitally Connected: Towards a Global Community of Knowledge and Practice Around Children, Youth, and Digital Media, Cambridge, MA.
- Best, M. L. (2014). *Social Media, Early Warning, Early Response*. Presented at the US Department of Justice, Washington, DC.
- Best, M. L. (2014). *A Walk Up West Africa: Case Studies in Information and Communication Technologies, Policies and Activism*. Presented at the Pen+Bytes, Accra, Ghana.
- Best, M. L. (2014). *Nigeria's Facebook Generation*. Presented at the TTI Vanguard European [next], London, UK.
- Best, M. L. (2014). *Technology for Monitoring and Evaluation: Real-time election monitoring*. Presented at the Creative DC, Washington, DC.
- Best, M. L. (2014). *Elections and Peacebuilding in a Networked World*. Presented at the University of Seattle, Seattle, WA.
- Best, M. L. (2014). *Mobile Phones and Electoral Politics*. Presented at the Mobiles for Development, Philadelphia, PA.
- Best, M. L. (2014). *Human-Centered Digital Design*. Presented at the Workshop on HCD, Lahore, Pakistan.
- Best, M. L. (2013). *ICT Applications & African Best Practice*. Presented at the Sierra Leone retransformation Workshop, Freetown, Sierra Leone.
- Best, M. L. (2013). *Free, Fair and Facebook: Social Media Tracking of African Elections*. Presented at The Carter Center Transitions, Atlanta, GA.
- Best, M. L. (2013). *Understanding and Rethinking Shared Access: How People Collaborate and Share Knowledge and Technologies in Ghanaian Cybercafés*. USC Global Impact Study Workshop, Los Angeles, CA.
- Best, M. L. (2013). *Social Media Election Monitoring*. Presented at the Atlanta Workshop on Computational Social Science, Atlanta, GA.
- Best, M. L. (2013). *Nollywood 3.0!* Presented at the Nollywood@20 Master Class, Lagos, Nigeria.
- Best, M. L. (2013). *A Walk Up West Africa: Case studies in information and communication technologies, policies, and activism*. Presented at the University of London, London, UK.
- Best, M. L. (2013). *Social Media Election Monitoring 2.0*. Presented at the MacArthur Foundation Civil Society Organizations Workshop, Abuja, Nigeria.
- Best, M. L. (2012). *Nollywood: As a Game Changer*. Presented at the ICT and Child Development Workshop, Abuja, Nigeria.
- Best, M. L. (2012). *Open Government Data for Citizen Engagement: Direct citizen creation, curation, and use*. Presented at the United Nations Next Stage in Open Government Conference, Cape Town, South Africa.
- Best, M. L. (2012). *ICT's, Civic Engagement and Political Development*. University of Western Cape, Cape Town, South Africa.
- Best, M. L. (2012). *ICTD and the MDGs*. Presented at the Engineers Without Borders International Workshop, Lima, Peru.
- Best, M. L. (2012). *Keynote Presentation: ICTD at a Crossroads*. Presented at the 3rd International Workshop on ICT4D, Cuzco, Peru.
- Best, M. L. (2012). *ICTs for Post-Conflict Reconstruction: The Case of Liberia*. Presented at the World Summit on the Information Society Forum, Geneva, Switzerland.
- Best, M. L. (2012). *New Media and Civic Engagement*. Presented at the New Media & Governance: Tools and Trends, Abuja, Nigeria.
- Best, M. L. (2012). *Information and Communication Technologies in Africa*. Presented at the Barnes Symposium, University of South Carolina.
- Best, M. L. (2012). *Post-Conflict Computing: Liberia*. Presented at the Fifth International Conference on Information and Communication Technologies and Development (ICTD2012), Atlanta, GA.

- Best, M. L. (2011). *ICTs and Political Development in Africa*. Presented at the ICT4D - The development impact of information and communication technologies, ETH, Zurich, Switzerland.
- Best, M. L. (2011). *Innovation and Entrepreneurship: New Applications and Services Driving Future Growth*. Presented at the ITU 4th Global Industry Leaders' Forum, Armenia, Columbia.
- Best, M. L. (2011). *ideasLab: ICTs and Political Development*. Presented at the World Economic Forum, Dalian, China.
- Best, M. L. (2011). *USA and India: Bridging the Divide*. Presented at the US-India Business Forum, Atlanta, GA.
- Best, M. L. (2011). *Information and Communication Technologies and African Development*. Presented at the GlobalTech Africa Workshop, Addis Ababa, Ethiopia.
- Best, M. L. (2011). *Media Amidst Conflict: Social media and interactive video in conflict and post-conflict settings*. Presented at the Advancing the New Machine, Berkeley, CA.
- Best, M. L. (2011). *Information and Communication Technologies in Africa*. Presented at the French American Chamber of Commerce, Atlanta, GA.
- Best, M. L. (2011). *Computers, Communications and African Development*. Presented at the African Student Association's Science & Technology Symposium, Atlanta, GA.
- Best, M. L. (2011). *The Future of Media*. Presented at the Ivan Allan College Founder's Day, Atlanta, GA.
- Best, M. L. (2011). *Freedom and Fairness in Communications and Democratic Processes*. Presented at the Workshop on Free and Open Communication on the Internet (FOCI), Atlanta, GA.
- Best, M. L. (2011). *Post-Conflict Citizen Diplomacy*. Presented at the Designing Citizen Diplomacy, Irvine, CA.
- Best, M. L. (2010). *Cloud Computing at the Margins*. Presented at the NTEN Nonprofit Technology Conference, Atlanta, GA.
- Best, M. L. (2010). *Impact and Sustainability in Difficult Places*. Presented at IBM Research, New Delhi, India.
- Best, M. L. (2010). *Telecenters: Hype Meets Reality*. Presented at the Microsoft Research Summer School on Computing for Socio-Economic Development, Bangalore, India.
- Best, M. L. (2010). *Why (and wherefore) ICT's for Development*. Presented at the Microsoft Research Summer School on Computing for Socio-Economic Development, Bangalore, India.
- Best, M. L. (2010). *What's a Geek Like Me Doing in a Place Like This?* Presented at Southern University Invited Talk, Baton Rouge, LA.
- Best, M. L., & Long, W. J. (2010). *Post-Conflict Computing*. Presented at United States Institute of Peace.
- Best, M. L., & Harrell, F. (2010). *Africa*. Presented at the IAC Founder's Day Symposium on Humanitarian Leadership on a Global Level, Atlanta, GA.
- Best, M. L. (2009). *IT & Mental Health in Liberia: beyond "patient centered health care"*. Presented at The Rosalynn Carter Symposium on Mental Health Policy, Atlanta, GA.
- Best, M. L. (2009). *Reaching the Community: ICTs in Low-resourced Environments*. Presented at the ICT's and Civil Society in Nigeria, Abuja, Nigeria.
- Best, M. L. (2009). *Analysis of Survey Responses*. Presented at the ICTs and Civil Society in Nigeria, Abuja, Nigeria.
- Best, M. L. (2009). *Post-conflict Community*. Presented at the Computing at the Margins, Atlanta, GA.
- Best, M. L. (2009). *Post-conflict Community*. Presented at The Advocates for Human Rights, Minneapolis, MN.
- Best, M. L. (2009). *Using Information and Communication Technology for Peace and Reconciliation*. Presented at the Michigan State University ICT4D Seminar Series, East Lansing, MI.
- Best, M. L. (2009). *The State of ICT4D Scholarship*. Presented at the ICT4D PhD Seminar, East Lansing, MI.
- Best, M. L. (2009). *Open Access Journals 2.0*. Presented at the Scholarly Communication USG Faculty Development Seminar, Atlanta, GA.
- Best, M. L. (2008). *Computer Education and Development: An International Perspective*.

- Presented at the Intel ISEF Conference, Atlanta, GA.
- Best, M. L. (2008). *Computing and Communication Post Conflict: Can the Net and New Media Help to Heal a Nation*. Presented at the Georgia Tech ICT Research Roundtable, Atlanta, GA.
- Best, M. L. (2008). *ICT4D: A Review of Work in Africa*. Presented at the University of Pretoria, Pretoria, South Africa.
- Best, M. L. (2008). *Information for Political Development and Reconciliation*. Presented at Solbridge International School of Business, Korea.
- Best, M. L. (2008). *Information Technologies for Rural Vitality: What Can the South Teach the North?* Presented at the Confronting Rural Vitality, Kingston, Ontario, Canada.
- Best, M. L. (2008). *Reflections on (U)sustainability: The Sustainable Access in Rural Internet (SARI) Project Nearly One Decade On*. Presented at the Confronting the Challenge of Technology for Development: Experiences from the BRICS, Oxford, UK.
- Best, M. L. (2008). *What is End-User Sharing*. Presented at the ITU Global Symposium for Regulators, Bangkok, Thailand.
- Best, M. L. (2007). *C4C: Better Individuals; Better Communities; Better Nations*. Presented at the College of Computing Advisory Board Meeting, Atlanta, GA.
- Best, M. L. (2007). *Computational Memetics*. Presented at the Toronto Semiotic Circle, Toronto, Canada.
- Best, M. L. (2007). *Digital Media for Development*. Presented at the LCC PhD Colloquium, Georgia Tech, Atlanta, GA.
- Best, M. L. (2007). *ICTs and Development Change in Liberia: A Sector Assessment*. Presented at the Private Sector Investment Symposium, Atlanta, GA.
- Best, M. L. (2007). *ICTs and Developmental Change in Africa*. Presented at the African Societies in Development: Critical Challenges and Successes, Georgia Tech, Atlanta GA.
- Best, M. L. (2007). *ICTs and Developmental Change in Liberia: A Sector Assessment*. Presented at the e-Liberia: Vision 2010, Monrovia, Liberia.
- Best, M. L. (2007). *ICTs and Post-Conflict Development: The Case of Liberia*. Presented at the Institute for International Integration Studies, Trinity College, Dublin, Ireland.
- Best, M. L. (2007). *Incremental Infrastructure and the Democratization of Provision*. Presented at the Oxford Internet Institute PhD Summer School, Cambridge, MA.
- Best, M. L. (2007). *Information for Development: Results from Georgia Tech*. Presented at the Microsoft Research, Redmond, WA.
- Best, M. L. (2007). *Information for Development: Results from Georgia Tech*. Presented at the Bill and Melinda Gates Foundation, Seattle, WA.
- Best, M. L. (2007). *Information Technologies and International Development: An Overview of Recent Results from Africa and India*. Presented at the University of Washington, School of Information, Seattle, Washington.
- Best, M. L. (2007). *Threads Africa*. Presented at The New Face of Computing, Georgia Tech, Atlanta GA.
- Best, M. L. (2006). *(Wea) Digital Institutions: Soybeans and Death Certificates in Rural India*. Presented at the Berkmen Center for Internet and Society, Harvard University, Cambridge MA.
- Best, M. L. (2006). *Computing in Developing Countries*. Presented at the College of Computing Advisory Board Meeting, Georgia Tech, Atlanta GA.
- Best, M. L. (2006). *Design for Development: Rethinking Computers and the Internet for Africa and South Asia*. Presented at the GVVU Brown Bag, Georgia Tech, Atlanta GA.
- Best, M. L. (2006). *GATech Liberia ICT4D Project*. Presented at the e-Liberia Vision Working Meeting, Georgia Tech, Atlanta GA.
- Best, M. L. (2006). *HCI4D*. Presented at the College of Computing HCI MS Symposium, Georgia Tech, Atlanta GA.
- Best, M. L. (2006). *ICT's and Economic Growth with Equity: A research agenda*. Presented at the Sam Nunn Bank of America Policy Forum, Georgia Tech, Atlanta, GA.
- Best, M. L. (2006). *Memetics: An Analysis of Internet Conversations*. Presented at the DARPA Memetics Workshop.
- Best, M. L. (2006). *Rwanda: Towards a Knowledge-Based Economy*. Presented at the Kigali Institute of Science and Technology, Kigali, Rwanda.
- Best, M. L. (2006). *Technology Trends*. Presented at the ITU Virtual Conference on New

- Technologies.
- Best, M. L. (2005). *ICT's and International Development: Village Information Centers and their National Context*. Presented at the Kigali Institute of Science and Technology, Kigali, Rwanda.
- Best, M. L. (2005). *Internet / Democracy: And its Authoritarian Responses*. Presented at the Modern Technology and Political Change, The Nixon Center.
- Best, M. L. (2005). *ICT for Rural Development*. Presented at the Science & Technology Knowledge Forum, Johannesburg, South Africa.
- Best, M. L. (2005). *Internet and Democracy*. Presented at the Higher Education, Information Technology and Sustainable Development: The central role of universities in building knowledge societies in Asia, Africa and Latin America, Manila, Philippines.
- Best, M. L. (2005). *Internet and E-government*. Presented at the USAID Mission Brown Bag, New Delhi, India.
- Best, M. L. (2005). *Internet, Freedom, and Democracy*. Presented at the Berkman Center for Internet and Society, Harvard Law School.
- Best, M. L. (2005). *Kali, Creator and Destroyer: A Personal Recollection on Media Lab Asia*. Presented at the Bridging the Digital Divides: Best Practices and False Perceptions, Oxford Internet Institute.
- Best, M. L. (2005). *License-exempt Wireless Policies: Unleashing the Internet for Rural Development*. Presented at the Wireless Communication and Development: A Global Perspective, USC Annenberg School.
- Best, M. L. (2005). *The Role of the Internet in Value Chain Re-Engineering: Soybeans and Death Certificates in Rural India*. Presented at the Upgrading SMEs in Value Chains Conference, World Bank, Washington D.C.
- Best, M. L. (2005). *USAID's LMI @ WSIS: Challenges to Access*. Presented at the World Summit on the Information Society, USAID parallel event, Tunis, Tunisia.
- Best, M. L., Ferguson, M., Jannik, C., & Tavares, M. (2005). *New Digital Support for Scholarly Activities*. Presented at the CETL Brown Bag, Georgia Tech, Atlanta GA.
- Best, M. L., Vempala, S., & Jhunjhunwala, A. (2005). *Efficient Multi-path Wireless Networking for the Developing World*. Presented at the ARC First Anniversary, Atlanta, GA.
- Best, M. L. (2004). *Going the Last Mile: The Wireless Revolution and Universal Access*. Presented at the Meeting of USAID Administrator and Senior Staff, Washington, DC.
- Best, M. L. (2004). *ICT and Renewable Energy for Sustainable Development*. Presented at the Climate Change Issues & Initiatives in the ICT Industry, Montebello, Quebec.
- Best, M. L. (2004). *ICT's and International Development: Village Information Centers and their National Context*. Presented at the Watson Institute for International Studies, Brown University, Providence, Rhode Island.
- Best, M. L. (2004). *Internet, Freedom, and Democracy*. Presented at the Sam Nunn Security Program Seminar, Georgia Tech.
- Best, M. L. (2004). *Overview of Policy and Regulatory Issues Promoting Rural Access*. Presented at the ITU/USAID Workshop on Rural Access to Telecommunications for CIS and Baltic States, Almaty, Kazakhstan.
- Best, M. L. (2004). *IT For Disadvantaged - Technologies and Policies*. Presented at the Uttaranchal Conference on IT for Tribal and Disadvantaged, Dehradun, India.
- Best, M. L. (2004). *Revolutions in Rural Internet: Information Technologies for Social and Economic Development*. Presented at the Robinson College of Business, Georgia State University, Atlanta, GA.
- Best, M. L. (2004). *Revolutions in Rural Internet: Wireless Technologies, Policies, and Business Models*. Presented at the United Nations Association Net World Order: Developing World Opportunities, New York City, NY.
- Best, M. L. (2004). *Rural Internet in Action: Case Studies from the Dominican Republic and India*. Presented at the Global Symposium for Regulators Press Conference, Geneva, Switzerland.
- Best, M. L. (2004). *Sustainability and Rural Access*. Presented at the Forum on Advancing Theory on National IT Policy, Cairo, Egypt.
- Best, M. L. (2004). *Wither the Revolution? Wireless Networks for Cost Effective Broadband*. Presented at the ITU Global Symposium for Regulators, Geneva, Switzerland.
- Best, M. L., & Maier, S. (200). *Empowered Through the Internet?: Gender, Caste and Computers*

- in Rural South India*. Presented at the Human Rights in Crisis, Georgia Tech.
- Best, M. L., & Pehrson, B. (2000). *Broadband Provisioning for Developing Countries*. Presented at the Global Symposium for Regulators, Tunis, Tunisia.
- Best, M. L. (2003). *Computers and Communication in International Development*. Presented at the GVU Research Meeting, Georgia Tech.
- Best, M. L. (2003). *Wireless Connectivity & WiFi: Towards Universal Access*. Presented at the DOT.COM Alliance Technical Advisory Group, Washington, D.C.

IV. PROFESSIONAL CONTRIBUTIONS (selected)

- **Editor-in-Chief Emeritus**
Information Technologies and International Development
Published by Annenberg Press
- **Editor, Global Computing**
Communications of the ACM
- **Member, Broadband Commission Working Group on Digital Learning**
The Broadband Commission for Sustainable Development, ITU
- **Member, Steering Committee; Co-Chair, Research Coalition**
EQUALS Global Partnership for Women's Equality in a Digital Age
- **Member, Consultative Group, AAAS**
UNESCO Recommendation US Consultation Group
- **Member, Working Group on Innovation for the SDGs**
University Global Coalition
- **Member, Science and Technology Council**
The Government of Macao Special Administrative Region
- **General co-Chair**
Fifth International Conference on Information and Communication Technologies and Development (ICTD2012)
- **Member, National Conference of Lawyers and Scientists**
American Association for the Advancement of Science (AAAS)
- **Member, Advisory Committee, Health and Human Rights Institute**
National Center for Civil and Human Rights
- **Member, Editorial Board (selected)**
 - *Interaction Journal*
Published by MIT Press
 - *Libraries, Telecentres, Cybercafes and Public Access to ICT: International Comparisons*
Published by IGI Global
- **Member, Program Committee (selected)**
 - ACM International Conference on Information and Communication Technologies and Development (ICTD), 2007, 2009, 2010, 2014, 2015, 2016, 2018, 2019, 2021 (Senior Program Committee)
 - ACM SIGCAS Conference on Computing and Sustainable Societies (ACM COMPASS), 2019, 2020, 2021
 - AfriCHI, 2016
 - Asia Human-Computer Interaction Symposium (AHMIS), 2021
 - ACM DEV, 2015, 2016
 - 4th International Conference on Internationalization, Design and Global Development, IDGD, 2011
 - IEEE/ ACM DEV, 2010
 - 2nd International ICST Conference on e-Infrastructure and e-Services for Developing Countries, 2010
 - International Symposium on Technologies for Social Advancement, T4SA, 2010
 - Computing at Margins Workshop, 2010
 - Computing at Margins Workshop, 2009
 - Human-centered Computing in International Development workshop, CHI, 2009

- Intelligent User Interfaces for Developing Regions workshop, IUI, 2008
- User Centered Design and International Development, CHI, 2007
- 16th International World Wide Web Conference, 2007
- E-Liberia: Vision 2010, 2007.
- International Joint Conference on Artificial Intelligence, 2007
- Atlanta Conference on Science, Technology, and Innovation Policy, 2007
- **Director of the Board**
 - Digital Asia Hub, 2016 – present
 - iLab Liberia, 2010 – 2020
 - Jhai Foundation, 2006-2008
- **Member, Advisory Board/ Steering Committee**
 - Digital Asia Hub
 - Mobile Hub Access Advisory Group
 - HCI4D SIG ACM SIGCHI
 - IEEE/ACM International Conference on Information and Communication Technologies and Development (ICTD)
 - Esoko Networks, Ghana
- **Member, Review Committee (selected)**
 - Strengthening ICTD Research Capacity in Asia (SIRCA), *Media Asia*, 2010
 - World Bank Korean Trust Fund Selection Committee, 2009-2010
 - ITU-*infoDev* Universal Access Toolkit, 2008 – 2009
- **Visiting Research Fellow**
 - Institute for International Integration Studies, Trinity College Dublin, 2007

V. HONORS AND AWARDS

- GVU 25th Anniversary Impact Award, 2017
- Stephen A. Denning Faculty Award for Global Engagement, 2014
- People & Technology Award, Georgia Tech Research Corporation, 2011
- GA Tech Class of 1934 Outstanding Interdisciplinary Activities Award, 2010
- Ivan Allen Faculty Legacy Award, 2009
- Best Paper Honorable Mention, CHI 2010
- Best Paper, ICTD 2009 (two awards)

VI. PRINCIPAL INVESTIGATOR (selected)

- **Open Innovation Platform**
2020, SF Express, \$4,000,000
- **Digital Threats to Democracy**
2020, Facebook, \$100,000
- **Casa Silva Mendes Renovations**
2016, Macau Foundation, \$1,500,000
- **Ronald Onoride Ewubare Societal Impact Grant**
2014, \$50,000
2018, \$50,000
- **Beyond Broadband: Using ICTs to Improve Government Efficiency and Service Delivery**
2013, World Bank, \$150,000
- **Nigeria Innovation Network**
2013, MacArthur Foundation, \$300,000
- **Measuring the World's Digital Natives**
2013, ITU, \$10,000
- **ICTD2012**
2013, Microsoft Corp, \$65,836
- **Ghana Branchless Banking**
2012, USTDA, \$150,000
- **Professional and Publication Activities**
2012, Microsoft Corp, \$291,607

- **Broadband Enabled Innovation**
2012, ITU, \$10,000
- **ICTs and Election Monitoring**
2012, The Carter Center, \$50,000
- **ICTD Peer Mentorship Program**
2012, IDRC, \$134,473
- **Collaborative Knowledge Sharing**
2012, Bill & Melinda Gates Foundation, \$180,478
- **Enhancing Civil Society Use of ICTs in Nigeria**
2011, MacArthur Foundation, \$220,000
- **Africa Responds to Avian Influenza: Collaborative ICT Action Research**
2009, USAID, \$73,715
- **Post-Conflict Computing**
2009, MacArthur Foundation, \$350,000
- **Liberia Unlimited Potential**
2009, Microsoft Corp, \$90,000
- **User Centered Design and International Development**
2009, NSF, \$21,689
- **ITID Event at WSIS**
2008, Microsoft Corp, \$75,000
- **Assessment of Economic Growth Impacts of the Ecenters Project in Kyrgyzstan**
2007, USAID, \$56,390
- **Liberia ICT Audit**
2007, Open Society Institute, \$36,320
- **LMI Innovation in Context**
2006, USAID, \$126,000
- **Sustainable Access in Rural India**
2005, USAID, \$57,229